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To Our Valued Clients,

The World Health Organization has declared Coronavirus (COVID-19) a pandemic. As concern rises about the spread of the virus, we want to let you know that we are closely monitoring the situation at both local and global levels. At CFAL, Our COVID-19 preparedness is coordinated as part of our group-wide business continuity program enabling us to support the needs of our clients with minimal level of disruption.

While there are currently no reported cases of the Novel Coronavirus (COVID-19) in The Commonwealth of the Bahamas, we are taking precautionary measures to protect the safety of our clients, staff and visitors to our office facilities. In addition to traditional cleaning methods, we have incorporated increased cleaning and disinfection of touch points at our offices. We have also placed alcohol-based hand sanitizers and dispensers throughout our facilities, in particular, areas frequented by clients. This is an important step to help in reducing the spread of COVID-19, as is washing your hands thoroughly with soap and warm water. At CFAL, we remain vigilant in upholding high standards for safety and cleanliness as recommended by local government via the [Ministry of Health](#), [Centers for Disease Control & Prevention \(CDC\)](#) and [World Health Organization \(WHO\)](#) to ensure we are taking the right actions to protect our clients and employees.

CFAL looks forward to continuing our partnership with you and remains committed in helping you achieve your financial goals. You can access your account from home at any time via our website to monitor your investments or you can call our offices at **(242) 502-7010** to speak with a CFAL representative.

We will continue to closely monitor the situation and evaluate additional measures to support our clients and communities as needs arise. Our focus, dedication, and support are unwavering as we navigate these unique times. We remain committed to providing superior value and services to our valued clients.

We hope you and your loved ones remain safe and healthy.

Thank you for your continued support and loyalty.