



Colina Financial Advisors Ltd.  
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**Dear Valued Client:**

We appreciate the opportunity to serve you and remain committed to providing you consistent, exceptional service, today and always. As you may already know, on March 30, 2020, the Emergency Powers (COVID-19) Regulations 2020 Act will extend the lockdown period for The Bahamas until April 8, 2020. We could never have fathomed that The Bahamas would be operating in a new norm amidst what is arguably, the largest global health crisis of our generation.

**As a result of the Emergency Order, our offices will remain closed to the public and our team will be working remotely.** Until the Emergency Order expires, COVID-19 requires a change in the way we do business. During this time, our employees are fully equipped to access our systems securely, and will process your transactions via digital means only. We remain available to serve you via telephone at **(242) 502-7010** or via email.

We believe that while we face seemingly impossible challenges, like the massive natural disaster, Hurricane Dorian and now the dangerous Novel Coronavirus (COVID-19) we are also overflowing with people, cultures, ideas, and an unwavering commitment to the common good.

As professionals, at CFAL, we will continue to monitor and analyze the ongoing local and global developments from both a financial and solution-driven perspective, and take precautions in ensuring our clients and employees are equipped to navigate the impact.

We want to assure you that CFAL will do everything in our power to continue to serve our customers and support our communities digitally, by phone and email. In the meantime, our prayers are with you and your families, please stay safe, stay informed and take care of yourself and your loved ones. That is what matters most right now.